

TERMS AND CONDITIONS

The following booking conditions form the basis of your contract with ABA Group LLC ("we", "us" and "our"). Please read them carefully as they set out our respective rights and obligations. By asking us to confirm your booking, we are entitled to assume that you have had the opportunity to read and have read these booking conditions and agree to them.

These booking conditions only apply to the trip arrangements which you book with us in the Kyrgyzstan and which we agree to make, provide or perform (as applicable) as part of our contract with you. All references in these booking conditions to "trip", "booking", "contract" or "arrangements" mean such trip arrangements unless otherwise stated. References to "departure" mean the start date of these arrangements.

Booking your trip

To make a booking please follow the procedure shown on our website or ask for an offline application form. The relevant application form needs to be completed by each person travelling. Where you are under 18 at the time of booking, the application form also needs to be signed by your parent or guardian or initialed online during the booking process. The completed booking form must then be sent to us together with the payments referred to in paragraph 2 below.

Where we have already confirmed the availability of your chosen arrangements and you book within any applicable time limit for doing so, your booking will be treated as firm and a contract between us will come into existence as soon as we receive your completed application form and your deposit. We will then send you a receipt for all payments made and our invoice. Where we have not confirmed availability, your booking will be treated as firm and a contract between us will come into existence when we dispatch our invoice to you. Where you book through our website without prior confirmation of availability, any electronic acknowledgement of your booking is not a confirmation of it. Please check your invoice carefully as soon as you receive it. Contact us immediately if any information which appears on the invoice or any other document appears to be incorrect or incomplete.

Payments

Payment in full at time of reservation.

Cancellation Policy

Payment for the tour is a fundamental part of the tour's income and contributes to the overall cost of equipment, running costs, staffing, administration, etc. As the Company will have incurred the majority of its costs before the tour starts, we need to impose cancellation charges to cover these costs.

If you cancel your booking, we will impose cancellation charges as follows:

Travelers may cancel up to 7 days before the experience start date to receive a full refund, and between 3-6 days to receive a 50% refund. No refund will be given after that time period.

All cancellations must be in writing and be made by the person who submitted the booking form. Please send an email to your contact at the Company, with a copy to info@whiteleopardtravel.com

Once the tour has started, no refund for any unused portion or part of the tour or services to be provided will be given. If you want to make any changes to the tour, or depart the tour early, such alteration or departure will be entirely at your own expense and liability. You will also need to communicate in writing to the tour operator your reason for leaving the tour.

Cancellation by the Company

We reserve the right to cancel the contract between us for any reason prior to your payment of the full price of the trip. In this case, we will refund in full any amount that you have already paid us. After you have paid in full, we will only cancel the contract if circumstances beyond our control make it unavoidable. Such circumstances include, but are not limited to, civil or political unrest, terrorism, natural disaster, or other force majeure circumstance. In the unlikely event that such circumstances arise, we will contact you immediately and offer you the choice of equivalent services or a full refund of all monies paid. No additional compensation will be paid over and above the total sum received from you.

Alteration of Itineraries

It is unlikely that the Company will have to make changes to your tour. However, we may occasionally have to make changes either before or after you have booked. Most changes will be minor, and the Company will advise you of them as soon as possible. The Company reserves the right to alter the itinerary after departure, without paying compensation, if it is in your interest to do so. Furthermore, the Company will not pay compensation if it is forced to cancel or in any way change the tour due to force majeure, such as war, riots, civil strike, industrial dispute, terrorist activity, natural or nuclear disaster, fire, adverse weather conditions, or other material external circumstances beyond the Company's control.

Travel Insurance

The Company is not responsible for unforeseen circumstances such as flight or train delays or cancellations; the failure of embassies or consulates to issue visas; the inaccessibility of certain tourist attractions due to the actions of government bodies; the actions or services of accommodation and other facilities visited during the tour; or incidents such as injury, illness, or loss of personal belongings.

Therefore, travel insurance is mandatory for all Clients. At the time of booking, each Client must arrange his or her own insurance with a reputable insurer, with protection for the full duration of the tour, to cover personal injury, medical expenses, repatriation expenses, loss of luggage, and the expenses associated with cancellation or curtailment of a tour.

If you become ill, all hospital expenses, doctor fees, and repatriation costs are your responsibility and the Company shall not be liable for any refund of the tour cost. If you do not have travel insurance at the beginning of the tour, please inform us and we will arrange coverage with a local insurance company for an additional fee.